

COMPLAINT FORM

Please complete this form and attach it to the package containing the product under the complaint. The form is intended for entrepreneurs.

Buyer's details:

Name / Name and surname:

Address:

Phone:

E-mail

Purchase information:

Invoice number:

Date of invoice:

Information about the product under the complaint:

Name of the product under the complaint:

Code of the product under the complaint:

The number of items:

Reason for complaint:

Product delivery address after the complaint (if different from the VAT invoice)

Name / Name and surname:

Street and building / flat number:

Post code, city:

Phone number:

Date

Signature

The package with the product under complaint should contain:

1. The product packed in a way that prevents damage in transit. 2. Complaint form. 3. Copy of a VAT invoice. 4. Warranty card (if included with the product).

The package with the product should be sent to the following address:

OLE.PL Magazyn Gorlice ul. Michalusa 1 38-300 Gorlice

Note. The entrepreneur sends the goods to the warehouse of the seller at its own expense. COD shipments are not accepted. If the complaint is accepted, OLE.PL covers the costs of returning the goods to the Entrepreneur.

Filled in by complaint department of the OLE.PL online store:

Number of complaint:

Date of receipt of the package:

A person accepting the complaint:

Comments:

OLE.PL Limited Liability Company Sp. k., ul. Wenecjańska 8/88, 61-101 Poznań, NIP 7831750919, REGON 366012130, KRS number 0000650835, District Court Poznań - Nowe Miasto and Wilda in Poznań, 8th Commercial Department of the National Court Register, Registration number BDO: 000010915 ☎ Customer Service Office: Tel. : 61 415 14 55, Tel. : 61 855 20 85, Fax: 61 415 18 83, E-mail: sklep@ole.pl, www.ole.pl